



Private Pay List of Services / Costs

Daily Room Rates (Rates effective 01/01/2024)

The private pay room rate effective January 1, 2024 is \$375 / day.

Required Billing Information:

Please remit the following to the Business Office for billing purposes. This will assure verification of insurance coverage and allow for correct billing.

- Medicare Card (red, white and blue card)
- Medicare Supplemental Insurance Card (s)
- Insurance Cards
- Long-term Nursing Home Insurance Policy Information
- Medicaid Card (Forward Card)

Veterans Administration:

Dove Healthcare – West Eau Claire has a contract to provide nursing home care to residents eligible (60 percent or greater service connected) for and referred by the Veteran's Administration. For more information on services and charges, please contact the Admissions Coordinator.

Optional services not included in the daily rate, which are provided by and billed by Dove Healthcare – West Eau Claire:

- Oxygen
- Transportation (to and from facilities using Dove Healthcare Transport)
- Physical Therapy, Occupational Therapy, and Speech Therapy

***Special food items and supplements:** Special requests for particular food items/supplements by a resident/family member, which is not considered nutritionally necessary and is not a part of our menu, will be honored when possible at a charge to that resident. The nutritional services manager and consulting dietitian will determine what is nutritionally necessary.

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 **Telephone and Cable:**

Dove Healthcare - West Eau Claire provides free telephone and cable service. A telephone is provided in all resident rooms. A television is provided for those residing with us in the short-term unit. Those residing with us long-term will need to furnish their own television, if service is desired.

 **Dove Healthcare Transport Rates**

Admission to Dove Healthcare - West Eau Claire (local only): No Charge

All other transportation services are private pay. A rate sheet for Dove Healthcare Transport will be provided upon admission. A copy of the rate listing can also be obtained from a social worker or the business office.

 **Pharmacy**

Costs for pharmacy supplies and medications are available through Health Direct at 715-832-3780 or the pharmacy of the resident's choice. Health Direct will send bills to residents.

 **Podiatry, Audiology, & Dental Services**

Podiatry, dental and audiology services are provided by the resident's choice of provider. Consult with provider for fee information.

 **Daily or Sunday Papers:**

Residents may order daily and Sunday newspapers individually and the newspapers will be delivered to individual rooms. Billing arrangements are made directly with the newspaper company.

 **Dry Cleaning:**

Each individual provider determines cost for dry cleaning.

 **Guest Meals:**

\$6.00 Breakfast and Lunch
\$7.00 Supper and Holidays

 **Hair Care:**

Services provided by a licensed hair stylist. Ask our receptionist or stop by the salon for rates.

